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Number of Pages to Follow (including cover sheet): 25

SEND TO: United States Patent Office

Examiner: Marie C Ubiles

Group Art Unit: 2642

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FROM: Amy J. Pattillo

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Docket No. AUS920010946US1 Serial No. 10/006,004 Atty: AJP

Applicant: BROWN ET AL

Amendment

Certificate of Facsimile

Transmittal Letter

Deposit Acct. No. 09-0447

Fees: Amendment  Notice of Appeal \_\_\_\_\_ Appeal Brief \_\_\_\_\_ Other \_\_\_\_\_

## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of Michael Wayne Brown, et al. Serial No.: 10/006,004 Confirmation Number: 3008 Filed: 12/03/2001 Title: VOICE BROWSING WHILE WAITING IN A HOLD QUEUE	: Before the Examiner: : Marie C Ubiles : Group Art Unit: 2642 : Intellectual Property Law Department : International Business Machines Corp. : 11400 Burnet Road : Austin, Texas 78758
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Mail Stop Box Non-Fee Amendment (Pats)  
 COMMISSIONER FOR PATENTS  
 P.O. Box 1450  
 Alexandria, VA 22313-1450

Sir:

Transmitted herewith is an Amendment in the above-identified Application.

No additional fee is required.

The fee has been calculated as shown below:

Claims Remaining After Amendment	Highest No. Previously Paid For	Present Extra	Rate	Addit. Fee
Total 21	MINUS 21	= 0	x 18 =	\$ 00.00
Indep. 3	MINUS 4	= -1	x 86 =	\$ -86.00
1st Presentation of Multiple Dep. Claim		x 286 =		\$ 00.00
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The Commissioner is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account 09-0447. A duplicate copy of this sheet is enclosed.

Any additional fees required under 37 CFR 1.16 for the presentation of extra claims.

Any patent application processing fees under 37 CFR 1.17.

Respectfully submitted,

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